

FOR RESERVATIONS

Hotel Extension: 3180 Level 6, The St. Regis Kuala Lumpur

Phone : +603.2727.3180 Email : spa.kualalumpur@stregis.com

BODY

BESPOKE MASSAGE

60 / 90 / 120 MINS

After an in-depth consultation to identify your concerns we offer solution led massages, each one designed and tailored specifically to ensure you experience the best physical and emotional therapeutic benefits depending on your needs.

DE-STRESSER

Orange and Rose Geranium eases tension and restores calm and balance to mind and body.

◆ JET-LAG REVIVER

Uplifting, awakening and reviving Peppermint and Rosemary scented massage to adjust to a change in time zone.

♦ IMMUNE BOOSTER

Essential oils of Tea tree and Eucalyptus help banish colds and support the immune system.

♦ BALINESE

Long, smooth movements bring about total relaxation and calm.

♦ HOT STONE

Warm volcanic stones help ease deep seated muscle aches and pains.

SCRUBS

 SPEARMINT BODY POLISH Following a complete body brush and exfoliation to cleanse and stimulate circulation, cooling Spearmint refreshes, while Aloe Vera hydrates, nourishes and conditions for an instantly revitalized, smooth finish. 	60 MINS
 SALT & OIL SCRUB This combination of Himalayan salts and essential oils removes dead skin cells and leaves your skin nourished, smooth and supple. 	60 MINS
 RICE PANDAN SCRUB Exfoliates, purifies and re-mineralize leaving satin smooth skin. Rice Pandan Scrub with coconut oil helps to hydrates, retain natural sheen with firming properties. 	60 MINS

DETOX WRAP

A Marine Algae body wrap specifically to help speed up the elimination of toxins and improve circulation.

◆ MUSCLE REVIVER WRAP

A Marine Mud wrap to re-mineralize and freshen dehydrated skin. Treatment begins with mud application followed by gentle scalp massage.

Once you have taken a refreshing shower, an application of body moisturizer takes place, leaving you with a sense of well-being, cleansed and revitalized.

◆ SUN SOOTHER WRAP 🥏

Fresh Aloe Vera infused with chlorophyll is applied to the body. Cooling, soothing and healing, this natural combination will provide great relief from severe sunburn and is extremely beneficial to sensitive skin or red, itchy and allergenic skin dispositions.

60 MINS

60 MINS



SIGNATURE RITUALS

The Iridium Signature Rituals are offered in the private sanctuary of luxurious Single and Double Suites, with its own treatment room replete with thermal facilities including a sauna, jacuzzi, and rainshowers, as well as its own dressing room and relaxation area. All rituals begin with a detailed consultation, and are customized to suit your needs.

THE HERITAGE TEA AFICIONADO

30 mins Rice and Macha Green Tea Exfoliation – 15 mins Scalp Massage – 45 mins Red Chai Tea Bathing Ritual – 60 mins Bespoke Massage – 60 mins Bespoke Facial

Inspired by The St. Regis Afternoon Tea, the ritual begins with a Rice and Macha Green Tea exfoliation, rich in anti-oxidant properties. The Red Chai Tea Bathing Ritual, consists of a blend of cardamom, cinnamon and red peppercorns to help improve blood circulation.

THE POLO CONNOISSEUR

30 mins Himalayan Salt Bath – 60 mins Marine Algae Body Mask – 60 mins Bespoke Aromatherapy Massage

The Polo Connoisseur Ritual starts with a muscle soothing bath, while the Marine Algae Body Mask detoxifies and cleanses the system. A personalized Aroma massage with powerful essential oils works to revive fatigued muscles focusing on Polo playing specific areas in the upper body and legs, such as the muscle groups of the Trapezius and Lats, Pectorals, Biceps and Triceps, Quads and Hamstrings.

SLEEP COUTURE

30 mins Spearmint Back Exfoliation – 15 mins Scalp Massage – 75 mins Bespoke Hot Stone Massage

After a spearmint back exfoliation, a blend of aromatherapy oils combined with a Hot Stone Massage works on the vital energy points to re-balance the body, finishing with a deeply soothing scalp massage to assist with sleep-related disorders. **150 MINS**

120 MINS



FACE — ESPA

BESPOKE FACIAL

Our facials begin with a detailed consultation and in-depth skin analysis to identify skin conditions. Your facial is specifically tailored to you, to include cleansing, exfoliation, steam and extraction where necessary, and a treatment specific massage, mask and intensive serum. Finally, skincare products are chosen for your individual needs to achieve the best possible results. To maintain the ultimate in healthy radiant skin we recommend a facial once a month.

LIFT & FIRM FACIAL

An advanced facial using ESPA Super ActiveTM products to improve skin tonicity, firmness and enhance cellular regeneration. ESPA Tri-ActiveTM ingredients, combined with specialized facial massage lifting techniques, help combat the signs of aging and stimulate collagen production.

LIFT & FIRM EYE TREATMENT

Perfect for those who are concerned with the first signs of aging around the eyes. An effective firming and hydrating treatment that helps to reduce the appearance of fine lines and relieve tension from eye-strain and computer headaches. Incorporates the cleansing, exfoliation, massaging and application of our Lift & Firm Eye Cream.

60 MINS

30 MINS



ENDERMOLOGIE®

Endermologie® uses the latest technology and techniques to target anti-aging, detoxification, silhouette reshaping and body contouring. Its mechanical stimulation significantly accelerates the progress of cellular awakening and restores from within.

Endermologie® treatment to stimulate the skin, it is creating an intense physiological awakening. As if youth has been restored. The stimulated fibroblasts operate from within to produce a true metamorphosis of the skin.

Endermologie® treatment penetrates deeper epidermis and fat tissue layers. It awakens fibroblasts to produce firmer skin. Praised by thousands for over 30 years and approved by the rigorous FDA (Food and Drug Administration),

Endermolgie® is a natural and pleasant technique that gently mobilizes the tissues to boost circulatory exchanges, activates stubborn fat release, smoothest cellulite and durably firms the skin, wherever you want.

LPG FACE



• EXPRESS

Each session consists of 15 minutes per zone.

15 MINS

Choose from one or more of the following zones:

- Forehead
- Eye circles & puffs
- Eye wrinkle

- Jaw line
- Double chin
- Neck

- Mouth area
- Décolleté
- Hands

♦ CLASSIC

1. Fluid Mobilization

Drains toxins and "reoxygenates" the skin for a purified and radiant complexion.

2. Glow

Gently exfoliates, reactivates the microcirculation to even out the complexion and improve skin glow.

3. Total Eye

Reduces puffiness and dark circles, fills in wrinkles around the eyes and lifts the eyelids to enhance the look.

4. Eye & Lip

Smoothes wrinkles around the eyes and mouth, lifts the eyelids to enhance the look and replumps the lips.

5. Age-defying Re-plumping

Harmonizes to the volumes of the face, restores skin density while filling out wrinkles and fine lines from within.

6. Age-defying Skin Toning

Restores the skin's suppleness and elasticity for a genuine natural lifting effect.

7. Age-defying Re-sculpting

Slims the face and the double chin while firming the skin to redefine the face's contours.

8. Décolleté (for women only)

Redensifies the tissues from within, fills in wrinkles and firms the skin for a visibly smoothed décolleté.

ENDERMOLOGIE® EXCELLENT FACE TREATMENT

For intensive and visible result.

Combination of 45 mins Endermologie® treatment + 45 mins of ESPA treatment.

◆ ENDERMOLIFT[®] LIFT & FIRM

A targeted and rejuvenating treatment for maturing skin to address the most visible signs of aging. A hydrating double cleanse and gentle refining polish prep the skin before the Anti-aging & Firming Endermolift® Program begins to re-plump, firm and lift the skin. Combining the mechanical stimulation with special age-defying massage techniques and ESPA Lift & Firm product range, this luxurious treatment will minimize fine lines and immediately improve hydration levels.

♦ TOTAL EYE ESPA

Reduces puffiness and dark circles, fills in wrinkles around the eyes and lifts the eyelids to enhance the look. Removal of makeup, double cleansing and gentle refining skin polish prep the skin before the Total Eye Endermolift® Program begins. Continue with zonal massage, an application of Lift & Firm Eye Cream, and depart feeling deeply hydrated. **90 MINS**

LPG BODY - BEAUTY MODULE

 EXPRESS Choose from one Women 	or more of the following zone	25:	20 MINS
• Arms	• Waist	 Thighs 	
 Back 	 Buttocks 	• Knees	
 Stomach 	 Saddlebags 	 Calves 	
Men			
 Pecs 	• Waist & Stomach	 Thighs 	

♦ CLASSIC

1. Android Body

Releases localized fat in depth (arms, back, waist and stomach) to slim the upper body.

2. Gynoid Body

Releases fat from saddlebags, slims thighs and smoothes cellulite.

3. Shorty

Releases fat from saddlebags, slims the stomach and thighs, smoothes cellulite.

4. Total Care

Refines the overall silhouette, smoothes the "orange peel" aspect and firms the skin.

5. Cellulite Smoothing

Smoothes cellulite on the buttocks and thighs, firms the skin.

6. Aqueous Cellulite

Stimulates the lymphatic circulation and smoothes aqueous cellulite (from water retention).

7. Fluid Mobilization

Reactivates circulatory exchanges to soothe heavy legs symptoms.

8. Skin Toning (for women only)

Redensifies the skin from within for a naturally sculpted, more toned figure.

LPG BODY - SPA MODULE

◆ CLASSIC

45 MINS

1. Expert *(for women only)* Releases localized fat deposits for a slender figure.

2. Cellulite Smoothing

Breaks down fat deposits and smoothes cellulite for softer firmer skin.

3. Endermo Skin-toning

Breaks down fat deposits and smoothes cellulite for softer firmer skin.

4. Sculpting Expert Reharmonizes volumes and re-establishes symmetry for a reshaped figure.

5. Fluid mobilization + Light Legs Stimulates circulation and provides an immediate lightness sensation.

6. Endermo Mobilization

Stimulates microcirculation and eliminates toxins for an immediate lightness sensation.

7. Expert Arms

Restores skin resilience for a lifting effect.

8. LPG Excellent Treatment

Removes localized fat deposits and regenerates face, neck and décolleté cells.

9. Resculpting Expert (for men only)

Resculpts the upper body for a firmer abdomen and defined pectoral muscles.

10.Sports Recovery

Provides a soothing, recuperative post-exercise deep muscle massage to relieve muscle soreness and tension leaving the body energized.

45 MINS	45	MINS
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◆ CLASSIC

1. Warm Up

Stimulates and stretches the muscles deep down to prevent risks of spasms and to avoid stiffness.

2. Recovery

Mobilizes and stretches the muscles in depth to release toxins more easily, to reduce spasms and stiffness.

ENDERMOLOGIE® EXCELLENT BODY TREATMENT

For intensive and visible result

Combination of 45 mins Endermologie® treatment + 45 mins of ESPA treatment.

◆ ACQUEOUS CELLULITE

Releases localized adipose deposits and smoothes cellulite for a more slender figure. A detailed body Endermologie[®] evaluation is performed before the program begins. Complete the treatment with a full body skin brushing and a lymphatic massage to eliminate toxins with a Detoxifying Body Oil.

♦ FIRMING & CONTOURING

Stimulates collagen and elastin production to firm skin and restore its suppleness. A detailed body Endermologie® evaluation is performed before the program begins. Complete the treatment with a full body skin brushing, iced mitts to zonal areas and specific massage targeting problem areas with Smooth & Firm Body Butter.

♦ IRIDIUM ENDERMOLOGIE[®] MAN

This Endermologie[®] Program is specifically designed to address the concerns of men. Focus is put on the waistline and managing areas to firm and contour. A detailed body Endermologie[®] evaluation is performed before the full body program begins. Complete the treatment with a 30-min Deep Muscle Massage to enhance the program and benefit fully.

90 MINS

90 MINS

HAND & FOOT THERAPY

Private and luxurious audio-visual treatment lounge chairs provide discreet zones to surrender to treatments for the hands and feet. The room is available for private parties and contains 8 luxury lounge chairs.

LIGHTER LEGS	45 MINS
This revitalizing treatment for tired feet and heavy legs helps reduce puffiness an	d soothe
aches and pains and is suitable for all.	
EXPLORE HAND & FOOT MAPPING	60 / 90 MINS
A zonal therapy based on meridian and reflex points that provides great relief to	those
constantly working at the computer.	
NOURISHING HAND & FOOT TREATMENT	60 MINS
A deeply restorative treatment for dry, hard-working hands. Skin is left feeling	00 1/11 10
soft and supple.	
Refreshing exfoliation and a deeply therapeutic hand and lower arm massage	
PEDICURE	60 MINS
	00 1011103
Treatment begins with a foot soak scrub to soften and smoothen the skin.	
Thereafter continues with cuticle grooming with body butter application	

Thereafter, continues with cuticle grooming with body butter application.



ADD-ONS

BODY

30 MINS
105 MINS
30 MINS
30 MINS





ST. REGIS SUITES RESIDENTIAL RETREATS

DETOX 3 / 5 / 7 DAYS

Includes: Body Exfoliation, Algae Wrap, Detoxifying Massage, Purifying Facial

St. Regis Suite Residential Detox Retreats will address the effects of over-indulgence or metabolic dysfunction. The process will assist with the effects of bloating, poor digestion, adrenal exhaustion, addictive recovery and over-indulgence. Inclusions offer personalized consultations and pre-booking requirements, juice fasting, detox dietary needs including raw foods, superfoods, healthy mini-bar food and beverage options, fitness and activity, and Iridium Spa Therapies, in the Iridium Spa and in the privacy of your own Spa Suite.

Day 1

60-minute Private Yoga Wellness food and drink at Crystal 90-minute Detoxifier Massage

Day 2

60-minute Personal Training Wellness food and drink at Crystal 120-minute Detox Body Ritual

Day 3

60-minute Private Body Balance Wellness food and drink at Crystal 60-minute Immune Booster & Warming Pack

Day 4

60-minute Private Yoga Wellness food and drink at Crystal 90-minute Endermololift[®] Skin Radiance

Day 5

60-minute Guided Swimming Wellness food and drink at Crystal 90-minute Explore Hand & Foot Mapping

Day 6

60-minute Personal Training Wellness food and drink at Crystal 90-minute Acqueous Cellulite Treatment

Day 7

60-minute Body Balance Wellness food and drink at Crystal 120-minute Detox Body Ritual*

*Detox Body Ritual — Body Exfoliation/Thermal Facilities/Detox Wrap

WEIGHT MANAGEMENT 3 / 5 / 7 DAYS

Includes: Body Exfoliation, Algae Wrap, Detoxifying Massage, Purifying Facial

St. Regis Suite Residential Weight Management Retreats offer options for those wishing to get into shape and lose a few pounds or better manage their lifestyle options including exercise, nutrition and daily schedule. Inclusions offer personalized consultations and pre-booking requirements, juice fasting, detox dietary needs including raw foods, superfoods, healthy mini-bar food and beverage options, fitness and activity, and Iridium Spa Therapies, in the Iridium Spa and in the privacy of your own Spa Suite.

Day 1

60-minute Personal Training Wellness food and drink at Crystal 90-minute Body Toner Massage

Day 2

60-minute Private Yoga Wellness food and drink at Crystal 60-minute Endermologie[®] Firming & Contouring Treatment

Day 3

60-minute Personal Training Wellness food and drink at Crystal 120-minute Weight Management Body Ritual*

Day 4

60-minute Guided Swimming Wellness food and drink at Crystal 35-minute Endermologie[®] Classic Treatment

Day 5

60-minute Private Body Balance Wellness food and drink at Crystal 30-minute Thermal Facilities usage 60-minute Body Toner Massage

Day 6

60-minute Private Boxing Wellness food and drink at Crystal 60-minute Endermologie[®] Firming & Contouring Treatment

Day 7

60-minute Private Yoga Wellness food and drink at Crystal 120-minute Treatment of choice

*Weight Management Body Ritual Body Exfoliation/Thermal Facilities/Slimming Wrap

DE-STRESS 3 / 5 / 7 DAYS

Includes: Scalp Massage, De-stress or Muscle Relax Massage, Marine Mud Wrap

St. Regis Suite Residential Executive Stress Retreats look at offering tools to address and avoid lifestyle and environmental stress. Services will offer real rest, respite and recovery. Inclusions offer personalized consultations and pre-booking requirements, digital detox, (no technology before 12noon/after 8pm), juice fasting, detox dietary needs including raw foods, superfoods, healthy minibar food and beverage options, fitness and activity, and Iridium Spa Therapies, in the Iridium Spa and in the privacy of your own Spa Suite.

Day 1

60-minute Sun Salutation + Meditation Wellness food and drink at Crystal 90-minute De-stress Massage

Day 2

60-minute Personal Training Wellness food and drink at Crystal 45-minute Lighter Legs

Day 3

60-minute Private Body Balance Wellness food and drink at Crystal 120-minute Sleep Couture Ritual^{*1}

Day 4

60-minute Sun Salutation + Meditation Wellness food and drink at Crystal 90-minute Total Eye ESPA

Day 5

60-minute Guided Swimming Wellness food and drink at Crystal 90-minute De-stress Ritual^{*2}

Day 6

60-minute Body Balance Wellness food and drink at Crystal 60-minute Deluxe Scalp Relax

Day 7

60-minute Sun Salutation + Meditation Wellness food and drink at Crystal 30-minute Executive Stress Massage

*¹Sleep Couture Ritual Spearmint Back Exfoliation / Bespoke Hot Stone Massage / Scalp Massage

^{*2}De-stress Ritual Thermal Facilities / Aromatherapy Massage



ATHLETIC CLUB

PERSONAL TRAINING

Reach or maintain your optimum wellness and health conditions. Whatever your goal, be it improved overall fitness and wellness, endurance or a change in lifestyle, our fitness instructor will work with you, focusing on your unique health concerns to design a program that will suit your needs.

PRIVATE YOGA LESSON

Get up-close and achieve maximum result from your private yoga lessons, get personalized instruction based on your health, body type and lifestyle—and on your most convenience time. Our expert teachers will bespoke classes suit your goal. 60 MINS



BODY	duration (mins)	price (myr)	in-suite (myr)
Bespoke Massage	60 / 90 / 120	488 / 588 / 688	550 / 650 / 750
Scrubs			
Spearmint Body Polish	60	388	-
Salt & Oil Scrub 🥥	60	388	-
Rice Pandan Scrub 🥏	60	388	-
Wraps			
Detox Wrap	60	488	-
Muscle Reviver Wrap	60	488	-
Sun Soother Wrap 🥏	60	488	-
SIGNATURE RITUALS	DURATION (MINS)	price (myr)	in-suite (myr)
The Heritage Tea Aficionado	210	1,199	-
The Polo Connoisseur	150	1,088	-
Sleep Couture	120	899	-
FACE—ESPA	duration (mins)	price (myr)	in-suite (myr)
Bespoke Facial	60	488	550
Lift & Firm Facial	90	588	-
Lift & Firm Eye Treatment	30	588	-
LPG FACE	duration (mins)	price (myr)	in-suite (myr)
Express	15	388	-
Classic	45	499	-
ENDERMOLOGIE® EXCELLE	NT		
FACE TREATMENT			
Endermologie® Lift & Firm	90	699	-
Total Eye ESPA	90	699	-
	Bespoke Massage Scrubs Spearmint Body Polish Salt & Oil Scrub Rice Pandan Scrub Rice Pandan Scrub Wraps Detox Wrap Muscle Reviver Wrap Sun Soother Wrap SIGNATURE RITUALS The Heritage Tea Aficionado The Polo Connoisseur Sleep Couture FACE—ESPA Bespoke Facial Lift & Firm Facial Lift & Firm Eye Treatment LPG FACE Express Classic ENDERMOLOGIE® EXCELLE FACE TREATMENT Endermologie® Lift & Firm	Bespoke Massage60 / 90 / 120ScrubsSpearmint Body Polish60Salt & Oil Scrub 60Rice Pandan Scrub 60Wraps60Detox Wrap60Muscle Reviver Wrap60Sun Soother Wrap 60SIGNATURE RITUALSDURATION (MINS)The Heritage Tea Aficionado210The Polo Connoisseur150Sleep Couture120FACE—ESPADURATION (MINS)Bespoke Facial60Lift & Firm Eye Treatment30LPG FACEDURATION (MINS)Express15Classic45ENDERMOLOGIE® EXCELLENT70FACE TREATMENT90	Bespoke Massage60 / 90 / 120488 / 588 / 688ScrubsSpearmint Body Polish60388Salt & Oil Scrub •60388Rice Pandan Scrub •60488Wraps60488Detox Wrap60488Muscle Reviver Wrap60488SIGNATURE RITUALSDURATION (MINS)PRICE (MYR)The Heritage Tea Aficionado2101,199The Polo Connoisseur1501,088Sleep Couture120899FACE—ESPADURATION (MINS)PRICE (MYR)Bespoke Facial60488Lift & Firm Facial90588Lift & Firm Eye Treatment30588LPG FACEDURATION (MINS)PRICE (MYR)Express15388Classic45499ENDERMOLOGIE* EXCELLENT45499ENDERMOLOGIE* EXCELLENTFACE TREATMENT90Endermologie* Lift & Firm90699

Products require 1-hour advance preparation.

Prices quoted above are in Ringgit Malaysia (MYR) and inclusive of 6% GST. We reserve the rights to change the price without prior notice.

۲	LPG BODY	duration (mins)	price (myr)	in-suite (myr)
	Express - Beauty Module	20	388	-
	Classic - Beauty / Spa / Fitness Mo	odule 45	499	-
	ENDERMOLOGIE® EXCELLEN	Τ		
	BODY TREATMENT			
	Acqueous Cellulite	90	699	-
	Firming & Contouring	90	699	-
	Iridium Endermologie® Man	90	699	-
•	HAND & FOOT THERAPY	duration (mins)	PRICE (MYR)	in-suite (myr)
	Lighter Legs	45	488	-
	Explore Hand & Foot Mapping	60 / 90	488 / 588	-
	Nourishing Hand & Foot Treatm	ent 60	488	-
	Pedicure	60	388	-
•	ADD-ONS	duration (mins)	price (myr)	in-suite (myr
	Executive Stress Massage	30	388	-
	Clear Mind Massage	30	388	-
	Beauty Flash	30	388	-
	Abdominal Warming Pack	105	688	-
	ぜ Deep Cleanse 🥏			
	THE ST. REGIS RETREAT	DUDATION (DANC)		
	Detox	DURATION (DAYS) 3 / 5 / 7	price (myr) 2,999 / 3,699 / 4,199	in-suite (myr)
	Weight Management	3/5/7	2,999 / 3,699 / 4,199	-
	De-stress	3/5/7	2,999 / 3,699 / 4,199	-
	De-stress	57577	2,9997 5,6997 4,199	-
٠	ATHLETIC CLUB	duration (mins)	price (myr)	in-suite (myr)
	Personal Training	60	250	_
	Private Yoga	60	350	-
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Products require 1-hour advance preparation.

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SPA ETIQUETTE

PRICES

Prices quoted are in Ringgit Malaysia (MYR) and inclusive of 6% GST. We reserve the rights to change the price without prior notice.

PREGNANCY

We have specially designed treatments for expectant women or nursing mothers. Please allow our spa team to guide you in selecting which treatments are most suitable during this special time. Please be aware that we are unable to perform any massage or body treatments on expectant mothers within their first trimester (under 12 weeks pregnant) or prior to your first scan.

GIFT CERTIFICATE

Give someone the gift of time well spent. Iridium Spa Gift Certificate are available for purchase, please contact Iridium Spa Host for detail. Monetary value certificates may be redeemed for any service or retail products available. Vouchers are valid for six (6) months from date of purchase.

HOMECARE

Your therapist will advise you on ESPA™ products that have been used during your treatment. Should you wish to purchase any of these to take home with you, the Iridium Spa team will be delighted to assist you.

VALUABLES

Iridium Spa and the hotel are not responsible for any loss of valuables at any time on the spa premises. We advise that you leave your valuables at home or in the safe in your treatment room. Please ask your therapist for assistance before your treatment.

CLEANLINESS

Safety, health and cleanliness are our dedication and promise to you and to ourselves. All of our equipment is cleaned, sanitized and sterilized after each use.

LOST PROPERTY

Any valuables left behind are handed over immediately to the hotel's lost and found department and we hold no liability for any such items. Items are held here for a period of 1 month only, after which in accordance with local laws, all items are handed over to the local authorities.

GRATUITIES

Are entirely at your discretion and although they are welcomed and appreciated, they are not expected or requested by any team members. If you wish to leave any gratuity for your therapist, you may hand it directly to him/ her. Any cash gratuities that are left with the spa reception team or that are added to your room account will be distributed evenly to all Iridium Spa team members at the end of the month.

SCHEDULING AN APPOINTMENT

To schedule an appointment for your preferred treatment, please contact our Iridium Spa reception team who will be able to guide you to the right choice. If you are an in house guest, your St. Regis Butler can schedule an appointment on your behalf. To ensure your preferred time and service is available we recommend to book in advance. All spa appointments and packages are subject to availability and a cancellation policy.

RESTRICTION ON THE USE OF FACILITIES

The use of alcohol and tobacco is strictly prohibited. Spa Etiquette is where we seek tranquility, peace and serenity. Kindly silence your mobile phone and other electrical devices when you arrive at the spa to respect other guests privacy. The Iridium Spa team reserves the right to ask you to stop using any such devices whilst at the spa.

SPA ATTIRE

There are ample changing facilities in our spa, where bathrobes, slipper and disposal are provided for added comfort. As per local laws and customs, nudity is not allowed in our facilities. Therefore we advise that you bring a bathing suit if you wish to use swimming pool, Jacuzzi and sauna. Sport shoes and attire are required in the Athletic Club.

HEALTH CONDITIONS

Kindly advise us of any health conditions, allergies or injuries which could affect your choice of treatment when making your spa reservation. This allows us to assist you in selecting the best experience for you and allows us to prepare for any amendments that may need to be made to a treatment or room set up.

ARRIVAL TIME

We recommend that you arrive at our spa 1 hour prior to your first scheduled appointment. This will allow us to discuss your requirements and fill in your consultation form and/or health questioner. Arriving early will also give you the chance to take advantage of our complimentary facilities. Please arrive no later than 15 minutes in advance. Late arrival will result in reduction of treatment time and full treatment price will still apply.

SPA FACILITIES AND ACCESS

The following spa facilities are available within Iridium Spa. Facilities: Sauna, rainfall/waterfall showers, whirlpool Jacuzzi, spa changing and relaxation areas. In order to maintain a relaxing atmosphere, the Spa facilities are exclusively for guests who have a treatment booked and may only be used on the day of your treatment. Please approach our spa host for further queries.

ACCIDENTS OR INJURIES

Iridium Spa shall not be liable for any accident and injury suffered by a member or guest.

AGE REQUIREMENT

Iridium Spa is an adult only sanctuary therefore guests must be 16 years old and above to access or use the spa facilities and treatments. Should you require assistance with childcare, please allow us to assist you in making the necessary arrangements prior to arriving for your treatment.

CANCELLATION POLICY

Should you need to cancel or reschedule, a 4-hour notice is required before the scheduled treatment. A 50% cancelation fee will apply for appointments cancelled within 4-hour. For non – arrivals or treatments canceled within 1-hour of your scheduled time, full price of the service will be charged. Late arrival will shorten your treatment time.

ST. REGIS IRIDIUM SPA

We are delighted to extend a direct contact number for membership inquiries. Should you need further assistance, please call +603.2727.3180 or email spa.kualalumpur@stregis.com.